

Floor Care Instructions



**Why Swedes
have both feet on
the floor...**



AKTIEBOLAGET
BERG & BERG

Quality you can stand on.

Berg & Berg is dedicated to producing natural hardwood floors to the highest technical Swedish standards. As we strongly believe in the natural beauty of real wood, we do not stain any of our floors, but offer a wide selection of natural colors instead. We control the entire production process from milling the logs to drying and applying the 5-coat UV finish to our product. This silky finish maintains the natural appearance of the floor and offers maximum protection.

Why choose Berg & Berg?

Solid Sawn Hardwood *The wear layer of all our floors is made of solid hardwood—never veneers.*

Natural Colors Only *Unlike stained products, Berg & Berg floors come in their natural grain and color throughout the entire wear layer.*

High Dimension Stability *The 3-layer cross-grained engineered construction provides our planks with a superior dimensional stability.*

Quality Engineering *Berg & Berg floors are precision milled for trouble free installation and long-term durability.*

Cleaner Installations *No sanding, no fumes, no smells, no mess. Install and enjoy your new floor the very same day.*



Enduring Protection *Five coats of Bona High Endurance UV finish, provides superior scratch and abrasion resistance for years of trouble-free service.*

Floor Care Instructions

EASY MAINTENANCE

By following the recommendations outlined below, keeping your Berg & Berg floor in tip-top condition will require a minimum amount of time.

GENERAL TIPS: CARE & MAINTENANCE

- Always remove spills and spots immediately with a slightly dampened cloth.
- Regular sweeping/vacuuming the floor removes dirt, dust, grit and prevents scratching and dulling the finish.
- Long-life of the floor is increased by periodically using a wood cleaning solution. We recommend Bona® Swedish Formula® Hardwood Floor Cleaner with the special Bona® Swedish Formula® MicroPlus mop.

THE "DO'S & DON'TS" OF GOOD FLOOR CARE

Do not become a victim of scrapes and scratches. Even though wood is defined as a "hard fibrous substance", being a natural product it too is susceptible to scrapes, dents and scratches. Sharp edges, heavy loads, hard rollers and the like, all can leave their marks on a wood floor, which will inevitably begin to show signs of wear and tear.

Our Bona High Endurance UV finish is designed for maximum wear and scratch resistance as well as extra durability. However the finish is not indestructible. To avoid problems before they occur, always adhere to the following "Do's and Don'ts":

Always:

- Place floor protection under furniture and/or heavy appliances. Use casters or slip on floor protectors (no nail-on protectors) under all furniture.
- Slide furniture and/or heavy appliances over the floor after first placing protective material (e.g. thick fabric, piece of carpet, felt, or an old blanket, etc.) beneath the object being moved.
- Placing a good quality doormat in front of or just inside a door will save the floor from abrasive mud and dirt, plus help reduce cleaning time.
- Maintain locally recommended indoor temperature and relative humidity levels: around 70–80°F, and ideally 45–60%, but never lower than 30% or higher than 60%.
- Place rugs in rooms and halls with high traffic to reduce wear and tear of the floor finish and surface.

Never use:

- Wax conditioners, acrylic wax or oil soaps.
- Hard casters or rollers, as they will damage any floor.
- Steel wool or other abrasive materials for scouring and/or burnishing.
- Water, soap or detergents.
- Ammonia based compounds and cleaners.
- Vinegar or acetic-based liquids.

MINOR REPAIRS

"An ounce of prevention is better than a pound of repair", however accidents still manage to happen. Dropping a heavy object or an abrasive liquid on the floor can cause accidental damage. In the event of a mishap we can provide you with touch-up kits containing all required components for minor repairs. Check with your Berg & Berg dealer.

STEP-BY-STEP MAINTENANCE

All Berg & Berg floors are protected with Bona High Endurance UV finish, providing greater durability with extra wear and scratch resistance.

You never have to sand a Berg & Berg floor down to the bare wood except in case of severe damage. Should an individual plank have severe damage, it can be exchanged without sanding the entire floor.

All wooden floors will age through normal wear and tear, tending to lose their original brilliance. At that stage maintenance should be performed to restore the original luster of the floor.

With the Bona system we offer a unique range of maintenance products which work in perfect harmony with the original Berg & Berg High Endurance finish.

Our maintenance program is performed in two steps. Step one is for the consumer. Step two is for the professional.

Step One: The Consumer

The highly durable top coat is the first and most important wear layer. With time, natural wear and tear can result in micro-scratches and the floor may begin to look dull.

Bona® Swedish Formula® Hardwood Floor Refresher is designed to fill in micro-scratches, restore and renew surfaces. It is a simple process, similar to cleaning the floor, restoring the sheen of the original finish without sanding. Easily applicable with a mop, drying in less than 30 minutes. Step One can be performed as required, keeping your floor in tip-top condition for years to come. Check with your Berg & Berg dealer.

Step Two: The Professional

Our High Endurance UV finish is completely recoatable as it is 100% aluminum oxide free!

Should the highly durable top of our 5-coat surface become worn, Step Two of the maintenance program makes it possible to restore the original surface.

With Bona Tech® Prep surfaces are easily prepared for one or two new layers of over-coating. Please see product label for complete instructions. For re-finishing we recommend Bona Tech Traffic™ or Bona Pacific Strong™. The result is a finish as good as new.

PROTECT YOUR FLOOR AND YOUR WARRANTY

The Bona High Endurance UV finish protects your wood floor. Should this protection become damaged or worn out, you are **REQUIRED** to recoat the floor for renewed protection of floor and warranty. *Never allow the wood to remain unprotected!*

WOOD FLOOR OVER RADIANT HEATING SYSTEMS– A FEW PRECAUTIONS

Thanks to the latest engineering technology, our floors are manufactured to withstand the high demands posed by installation over radiant heating systems. Nevertheless, the following precautions must be adhered to:

- Allow two days after installation before turning on a radiant floor heating system.
- Gradually raise the temperature of the heating system over a one-week period. Follow the same heating-up process whenever restarting the system, for example, at the beginning of a new heating season.
- The surface temperature of the floor must never exceed 81 °F.
- Normal interior relative humidity levels of 45–60% must be kept constant throughout the year, if necessary, by means of humidifiers, fans and/or similar appliances.

TROUBLESHOOTING

- Food droppings/liquid spills and stains:
Wipe with damp cloth and/or Bona® Swedish Formula® Hardwood Floor Cleaner.
- Ink, shoe marks, asphalt, gum, sticky substances:
Wipe using Bona® Swedish Formula® Hardwood Floor Cleaner and remove remaining marks with mineral spirits.
- Burns & Scratches:
Seek professional assistance (see your dealer).
- Wear & tear, low luster levels:
Consult your Berg & Berg dealer for professional assistance.

For additional maintenance information please contact BonaKemi USA, Inc. at 1-800-574-4674